

Shipping Policy

At **Prakriti Vedras**, we aim to deliver your Ayurvedic and herbal wellness products safely and on time.

1. Order Processing

- Orders are generally processed within **1–3 business days** after order confirmation.
- Orders received on Sundays or public holidays may be processed on the next working day.
- Processing times may vary during high-demand periods or due to unforeseen circumstances.

2. Shipping & Delivery

- Delivery timelines may vary depending on the customer's location and the availability of courier services.
- Estimated delivery time is generally **3–7 business days** after dispatch.
- Delivery may take longer for remote or difficult-to-reach locations.

3. Shipping Charges

- Shipping charges, if applicable, will be displayed at the time of checkout or communicated before order confirmation.
- We may offer free shipping on selected orders, products, or promotional offers.

4. Order Tracking

- Once your order is dispatched, tracking details may be shared with you, where available.
- Customers can use the tracking information to check the delivery status of their order.

5. Incorrect Address

- Customers are responsible for providing a complete and accurate delivery address and contact details.
- We are not responsible for delays or delivery issues caused by incorrect or incomplete information provided by the customer.

6. Delayed or Failed Delivery

- Delivery timelines are estimates and may be affected by weather, courier delays, public holidays, or other circumstances beyond our control.
- If an order is returned due to an incorrect address, failed delivery attempts, or refusal to accept the order, additional shipping charges may apply for re-delivery.

7. Damaged or Incorrect Products

- If you receive a damaged, defective, or incorrect product, please contact our customer support within **24–48 hours of delivery** and provide clear photos or videos for verification.

8. Contact Us

For any questions regarding shipping or delivery, please contact **Prakriti Vedras** through our official customer support channels.

By placing an order, you agree to this Shipping Policy.

support@prakritivedras.com